Employment Development Department of California

SAMPLE, this page for reference only.

 EDD Phone Numbers:

 English and Spanish
 1-800-300-5616

 Cantonese
 1-800-547-3506

 Mandarin
 1-866-303-0706

 Vietnamese
 1-800-547-2058

 TTY
 1-800-815-9387

Returned Debit Card

DATE:

We received your debit card ending in and we forwarded it to Money Network for confidential destruction. We cannot accept your debit card and legally cannot have your benefits returned to us. Once benefits are deposited to your debit card account, they belong to you. We cannot access the funds issued to your card, and the funds cannot be returned to us by the bank.

Contact Money Network's Debit Card Customer Service Center at 1-800-684-7051 to request a replacement card. Benefits that you are eligible for will continue to be issued to your debit card.

The box below has the next steps for you to take.

- 1. Sending your debit card to us does **not** repay any overpayment. If we determined that you have been overpaid benefits, you can repay the overpaid amount by accessing the funds from your debit card and submitting your payment by check, money order, or credit card.
- 2. We were informed that an Administrative Law Judge made a mistake and directed you to return your debit card to us to reverse your benefit overpayment. Once you request and receive a new card, access the funds on your card and submit payment to us by check, money order, or credit card. You can send a check or money order to:

EDD Cashiering, Benefit Recovery PO Box 826806 Sacramento, CA 94206-0001

You can call 1-888-272-9829 to repay your overpayment with a credit card.

- 3. The debit card is the fastest and most secure way to receive your benefits. Access your benefits by activating the card. If you apply for any additional unemployment, disability, or Paid Family Leave benefits before the card's expiration date, those benefits will be issued to your debit card. The card is valid for three years from the date the first card is issued.
- 4. Other: